



ALTITUDE
SAFETY



A CITRUS GROUP
COMPANY

WORKING SAFELY DURING THE COVID-19 PANDEMIC AT ALTITUDE SAFETY

GUIDANCE FOR CUSTOMERS, EMPLOYEES AND THIRD
PARTIES

UPDATED 20 OCTOBER 2021



STAY ALERT, CONTROL THE VIRUS, SAVE LIVES - STAY SAFE AT ALTITUDE SAFETY

The safety, health & wellbeing of all those who work with and for us, as well as the general public is always our top priority.

We have introduced a range of measures in line with the UK Government, Public Health England and our own 'Citrus Group COVID-19' risk assessment. These measures are to protect you, your family, your colleagues and the general public, and to help in the fight against COVID-19. The 'Citrus Group COVID-19' risk assessment is further supported by location and activity specific risks assessments as required, with the aim of reducing the risks to customers, staff and contractors as far as reasonably practicable.

This Altitude Control Measures Document should be read in conjunction with the 'Citrus Group Control Measures' Document which outlines general day to day controls for staff and visitors working and visiting our offices.



GENERAL MEASURES

- Please refer to the 'Citrus Group Control Measures' Document for general measures for securing a COVID secure workplace

ADDITIONAL ALTITUDE SPECIFIC MEASURES

- All our hire and service equipment is sterilised with Distel (TM305) which has both Anti-bacterial and Anti-Viral properties. The data sheet can be provided and it has been tested on Coronavirus.
- Any equipment where chemical products cannot be used it is either washed or steam cleaned.
- Items such as harnesses will be washed and thoroughly dried to reduce the risk of pathogens. Please note: Service turnaround times may be increased to support this process.
- All our service and hire equipment is segregated into "clean" and "dirty" areas to avoid cross contamination.
- Safety equipment for purchase is also segregated in a different warehouse Control measures relating to customers, delegates, partners and wider supply chain.
- High risk, smooth non-porous, surfaces where the virus can survive longer will be steam cleaned to ensure a high pathogen kill.
- Transit cases will now be deep steam cleaned upon receipt and when they leave the building.
- Additional sanitiser stations are to be added to service centre and office entry points.
- Additional advice signage has been added to service centres and offices such as; "Catch it, Bin it, Kill" it as well as specific advice for educational sectors.
- We have increased contracted cleaning services with specific instructions to daily disinfect all frequently touched surfaces.
- Disposable gloves have been issued to all our service centre technicians.
- Video conferencing is encouraged for external meetings.
- Our partners and supply chain have received communications outlining the actions we have taken and to ensure that they are also implementing similar control measures.

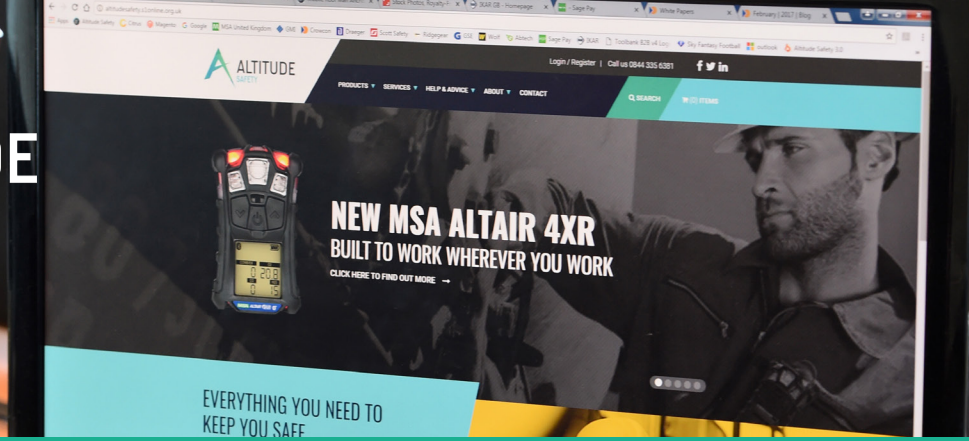
HIRE EQUIPMENT BEING DELIVERED TO CLIENTS

- Hire equipment will be delivered in hard cases / transport boxes that have been steam cleaned.
- The equipment itself will be sanitised using sanitising wipes or sprays by ASL staff handling the equipment.
- Technicians will wear appropriate gloves when handling equipment.

COLLECTIONS ON SITE

- All vehicles arriving at the Altitude site will be subject to temperature checks for occupants remaining on site.
- Persons collecting equipment in person (including couriers) are asked to remain outside the building and call to notify their arrival. Equipment will be brought outside and handed over maintaining social distancing at all times, with all involved wearing face coverings.
- Where equipment demonstrations/toolbox talks are required, visitors wearing face coverings will be permitted to enter the building to stand at the service counter where demonstrations can be carried out from behind a Perspex screen.
- Please use the Hand gel stations placed outside of every point of access/egress to the Altitude site.





HIRE EQUIPMENT RETURNING FROM CLIENTS

- Equipment will be wiped down/cleaned as required.
- Gloves will be worn by technicians handling equipment.

SERVICE VISITS TO SITES

- Upon arrival at the customer site Altitude External service technicians will phone the site contact and comply with local site rules.
- Gloves and face coverings are to be worn at all times when on site in addition to task specific PPE.
- Where possible items will be serviced from the vans using the vehicle work benches.
- Where work requires close proximity (<2m) to other persons, full face visors will be worn in addition to a face covering.
- Equipment to be serviced will be wiped down using sanitising wipes before and after servicing.
- Hand sanitising gels to be regularly used as appropriate
- Compliance with local site rules will be observed at all times.

HOW TO RAISE A CONCERN?

If you have any further questions or wish to raise a concern regarding our COVID-19 control measures laid out within this document please email: staysafe@altitudesafety.co.uk





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www.altitudesafety.co.uk